

# ICEBO Session 15 - Innovative Mobile Technologies for Asset Tracking



#### **Agenda**

- Learn how clients have mobilized their enterprise data to increase the consistent capture and reporting of important building information, from lease data to work orders to space & occupancy costs.
- Top 5 lessons learned implementing a mobile solution



#### Who We Are

- Experts in both Real Property and Facilities Management Business and Technology
- Over 250 years of combined experience that encompasses facility management, corporate real estate and operations planning
- Experience gained from several perspectives
  - Client
    We understand the business
  - Implementation
    We know how to do it
  - Software Manufacturer
    We understand what is possible

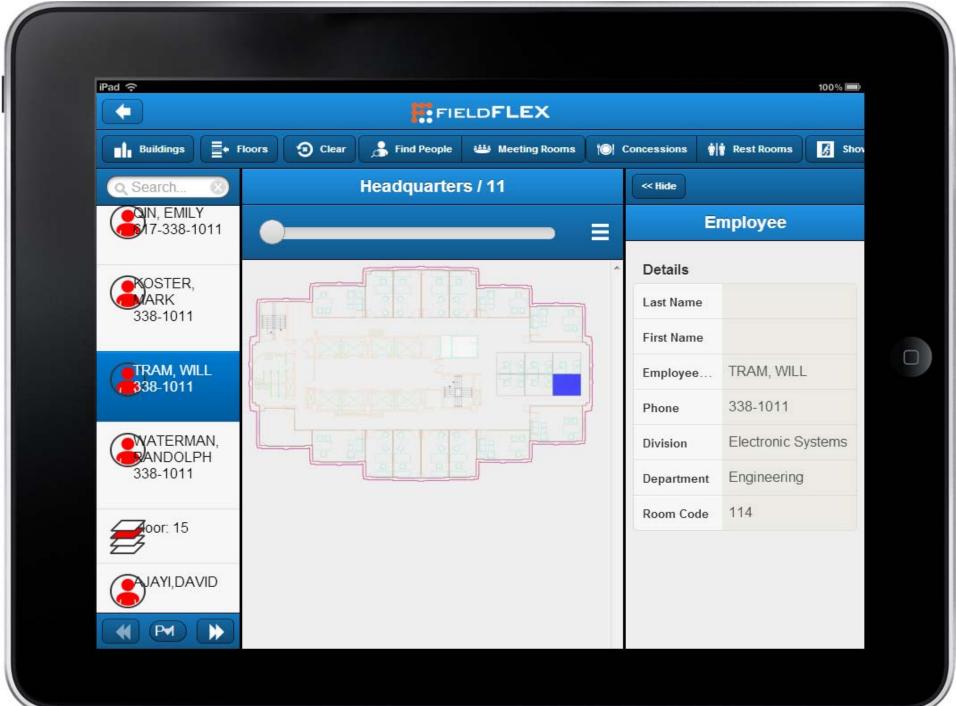


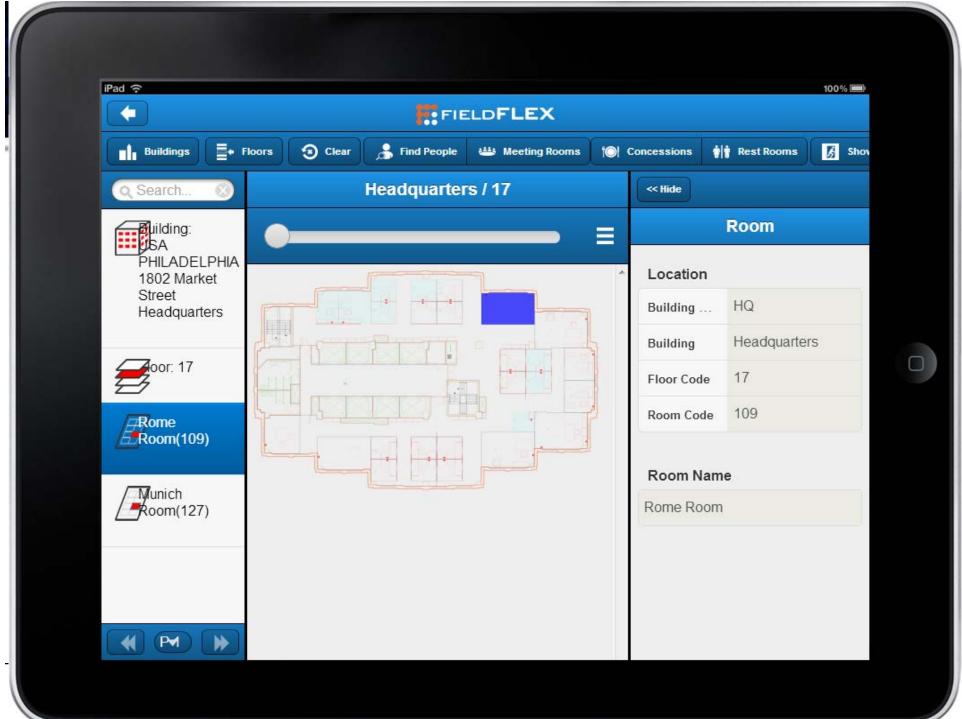
#### Self Service: how to engage the employees

- Expanding the use of corporate enterprise data
- Expanding the ability to collect information
  - Corporate Services Mobile Applications
    - Allow employees to search for a hoteling space
    - Allow employees, anywhere and anytime, to submit work requests
    - Locate amenities on a floor (printer, rooms, ....)
    - Allow employees to update their location
    - Mobile Kiosk



INSIGHT EXPERTISE RESULTS





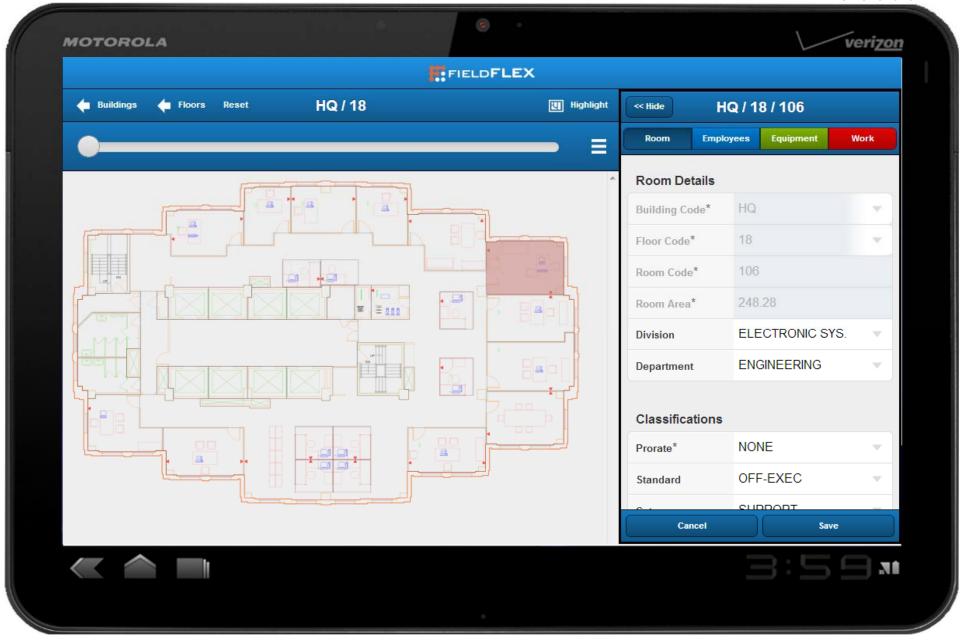


#### Drawings: what to expect on a mobile device

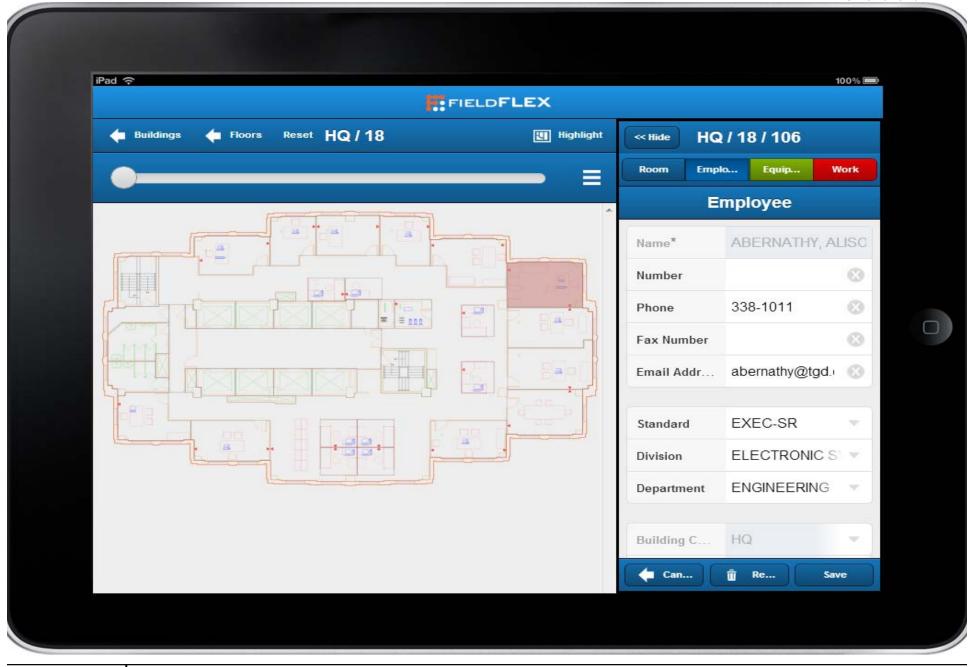
The two main discussion points:

- How clean are your drawings?
- What do you need from the mobile drawings?
- Things to consider:
  - Keep the layer list small and suitably granular
  - Standardize the layer set across all drawings
  - How are objects drawn or inserted
  - Do you have 3D objects or blocks
  - Are properties assigned by layer and not by block or object
  - Do you have nested blocks
  - Complexity and detail of predefined blocks

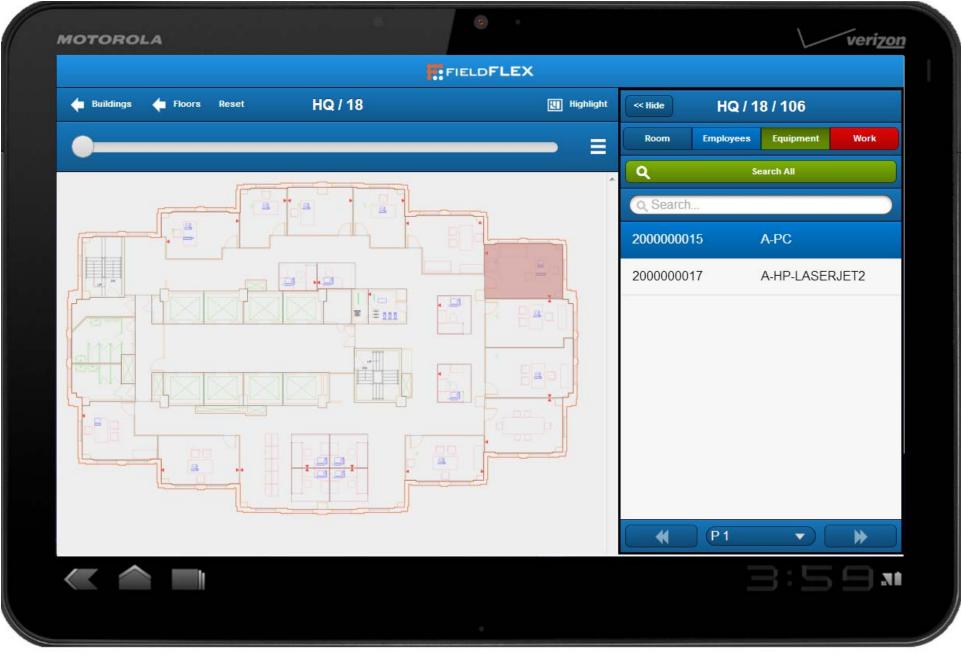




#### **Facility Surveys**



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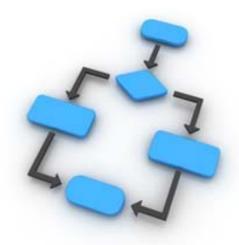


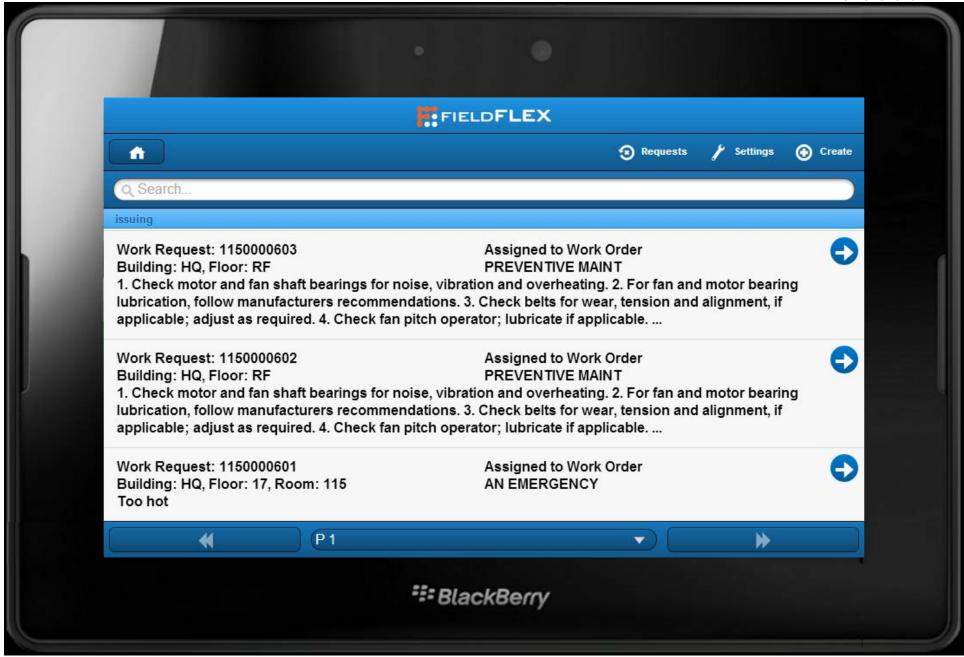
#### **Facility Surveys**



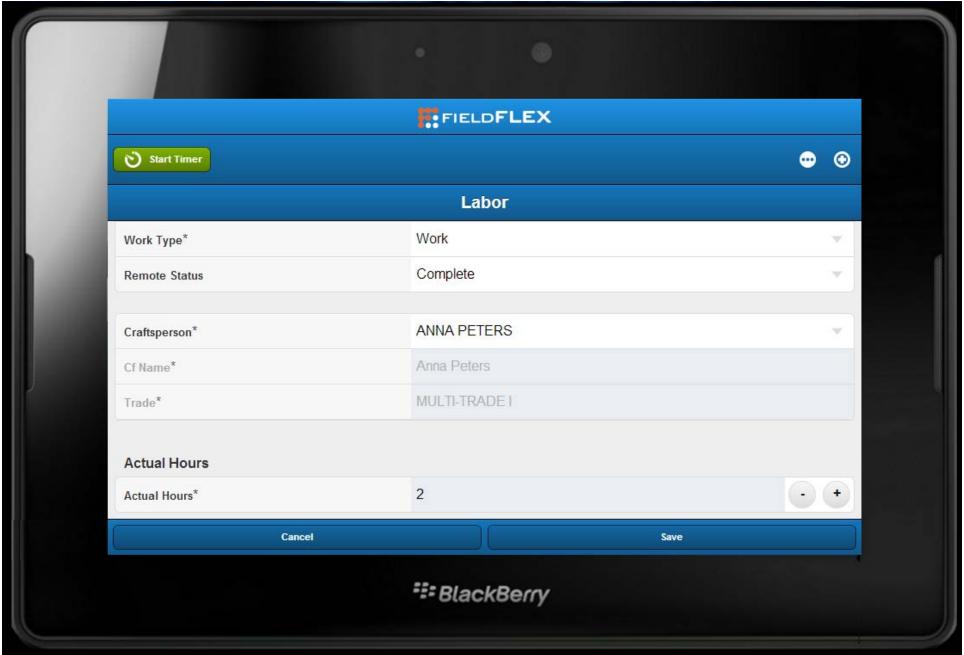
#### Workflow: do more in fewer steps with mobility

- Eliminate paper with instant walkthroughs
- Capture inspections electronically
- Automatically generate work orders from inspections
- Perform assessments on the fly
- Keep your supervisors mobile





#### **Field Services**

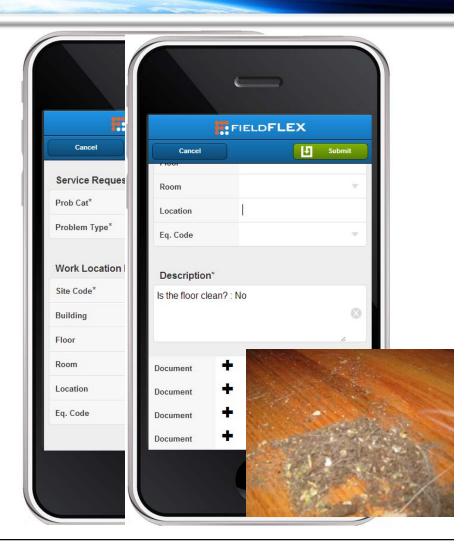


#### **Field Services**

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INSIGHT EXPERTISE RESULTS

#### **Inspections**



## Infrastructure: what your IT department is going to say or allow

- What do you ask them
  - Can I use a tablet?
  - Be specific
- What to expect
  - Major pushback
  - Nothing at all
- How and when to engage them
  - Now!
  - Ask about policies
  - Explain the business benefits





## Infrastructure: what your IT department is going to say or allow

What they should care about (and so should you...)

- Security
- HTTPS
- Supports device encryption
  - Secure
- Device authentication during registration
  - BYOD
- Server side rules and mapping
  - Control
- Login
  - Device sharing
  - Active Directory
- Supports Support Mobile Device Management software



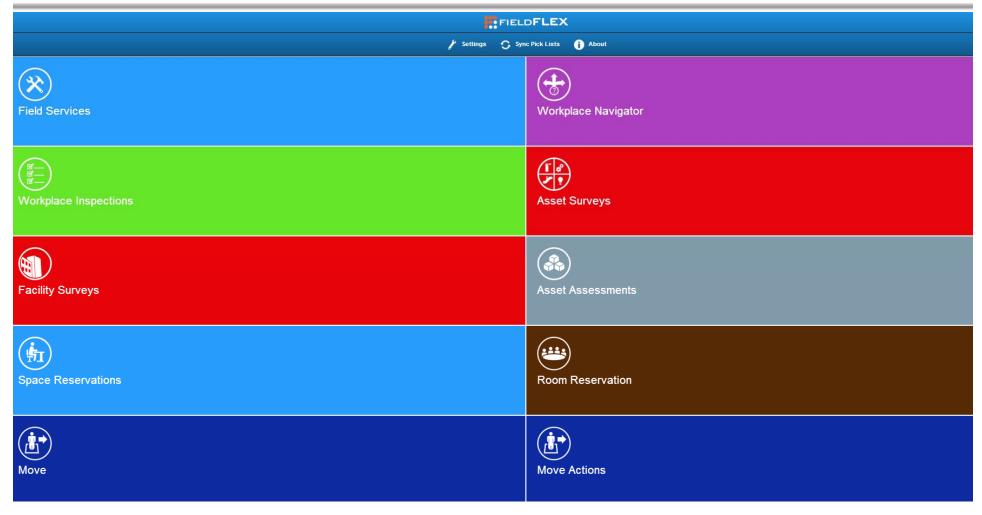


#### **Key capabilities: Must Haves**

- Intuitive and consistent user interface forms use common tap and swipe navigation and the same across all platforms.
- Multi-field searching in grid forms using type ahead search techniques
- Data Persistence the ability to continue to work while out of wireless coverage by downloading and storing data on the device
- Device personalization data filtering by device and language localization







### **Extensive Mobile Functionality**



#### **Questions**

Wayne Liko <u>wliko@horizant.ca</u>

- Visit <u>www.fieldflex.ca</u> for:
  - Demo
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  - Whitepapers

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**Mobile Drawings: The Art of Turning CAD Plans into Interactive Maps** 

#### **Thank You**