



Making
Energy
Efficiency
Work For You

Achieving Energy Performance in spite of complex systems and dis- jointed design

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Presentation overview

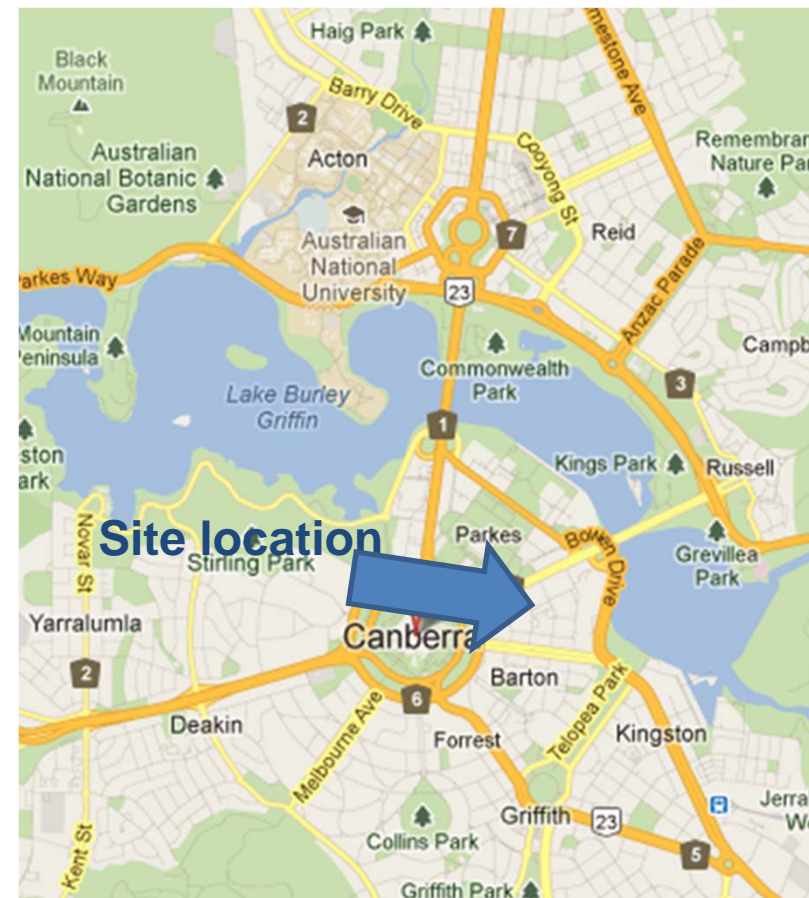
- ➔ Project and performance target overview
- ➔ Measurement - NABERS and Soft landings
- ➔ Project challenges
- ➔ Solution methodology
- ➔ Assessment against Soft landings
- ➔ Lessons learnt
- ➔ Conclusions



Project overview - location



Canberra ACT





Project overview

- Complete refurbishment of sandstone heritage building
- Grade A office building 5,000m²
- Substantial data centre (125kW)
- Incomplete design and specification
- Lump sum contract
- Required commissioning skills



Performance targets and outcomes

- ➔ Separate Base Building and tenancy targets
 - ➔ Base Building > 4.5 Stars NABERS
 - ➔ Tenancy (excl data centre) > 4.5 Stars NABERS
 - ➔ Tenancy (Incl data centre) >1 Star NABERS
- ➔ NABERS is:
 - ➔ National rating system
 - ➔ Australian buildings, tenancies and homes
 - ➔ measures the energy efficiency and its impact on the environment.
- ➔ It uses measured and verified performance information and converts it a 6 star rating scale

NABERS – as a measurement system

→ Four environmental rating tools

- NABERS Energy,
- NABERS Water,
- NABERS Waste and
- NABERS Indoor Environment



The NABERS rating tools

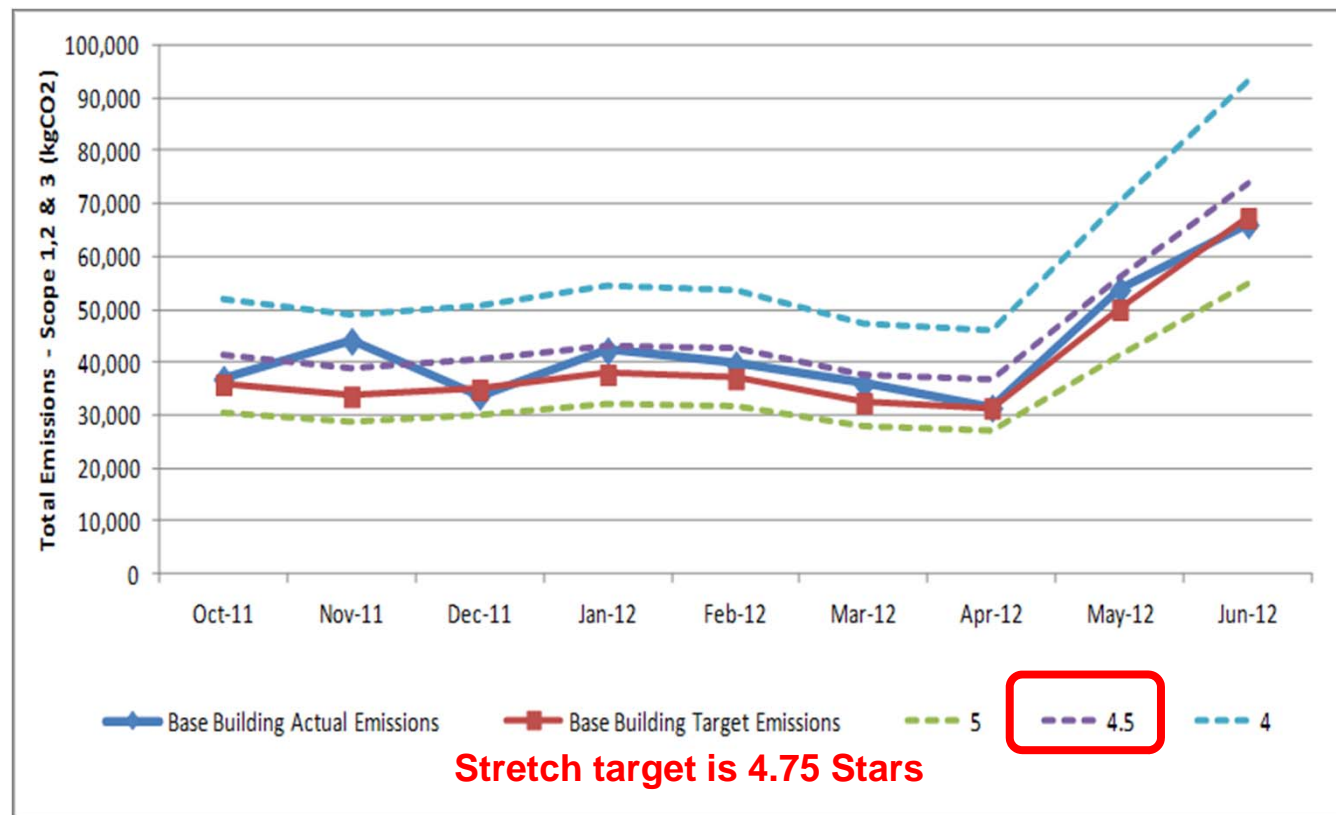
→ measures actual operational performance of existing buildings and tenancies. (energy in kg/CO₂/m²/pa)





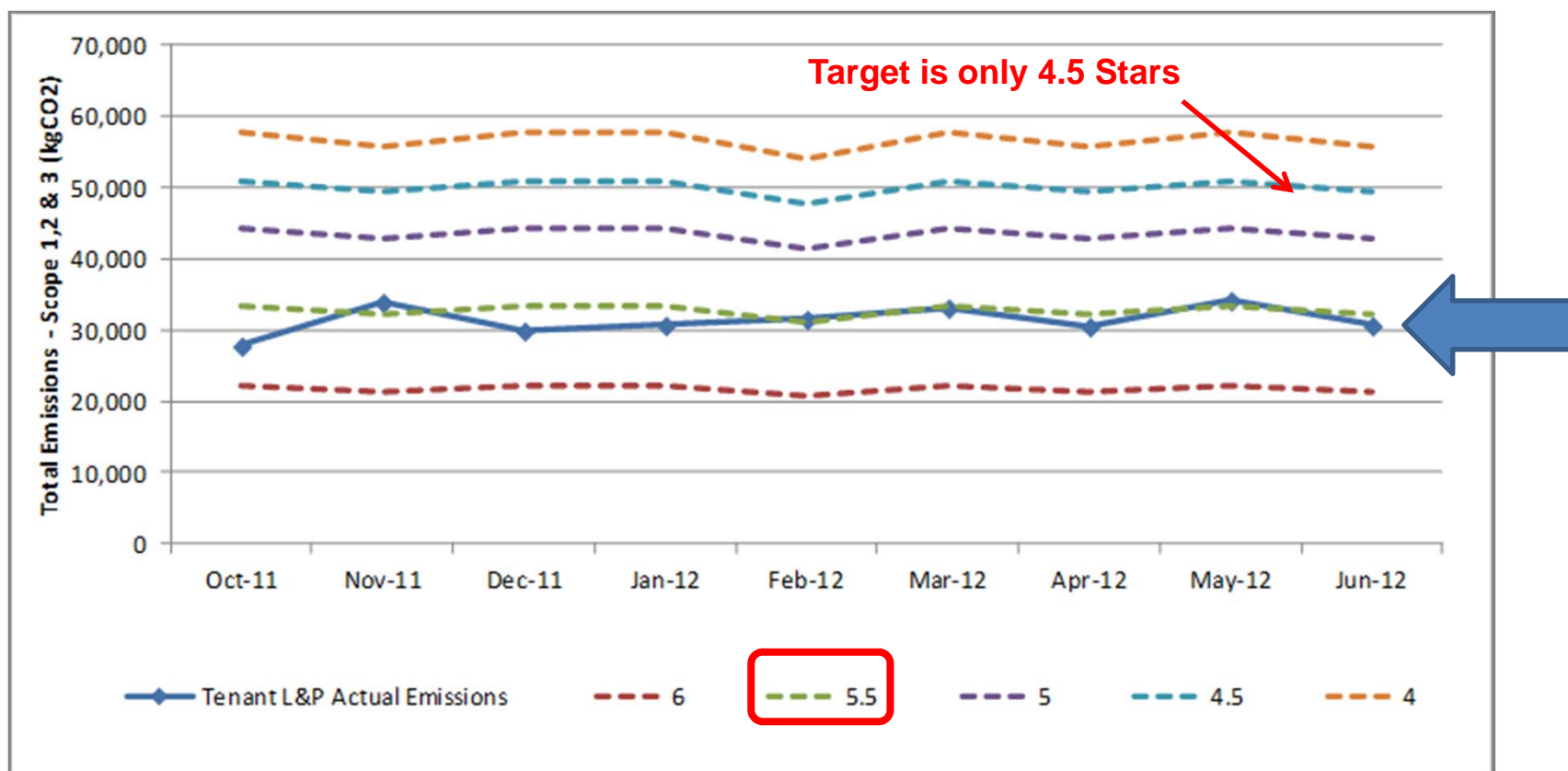
Achieved targets

- Base Building reached 4.5 Stars – tracking well



Achieved targets

- ⊕ Tenancy (Excl Data Centre) exceeding target



Soft Landings – what is it?

- ➔ An open source protocol developed by BSRIA and Usable Buildings Trust
- ➔ For improved delivery, hand over and operation of high performance buildings
- ➔ Continuity of outcome focus across 5 stages
 - ➔ Inception and briefing
 - ➔ **Design development & review**
 - ➔ **Pre-handover**
 - ➔ **Initial after-care**
 - ➔ Extended after-care years 1-3
- ➔ 12 core principles
- ➔ Rolled out in 2009





Project challenges

- Incomplete and faulty design
- Sub-contractors lack commissioning experience
- Complex system integration (Data Centre)
- Poor response and attendance – designers
- High security – no comms on site
- Demanding client/tenant
- Rental review linked to performance



Methodology

→ Planning stage

- Develop commissioning plan & procedures
- Clear commissioning objectives
- Establish leadership, define roles and responsibilities





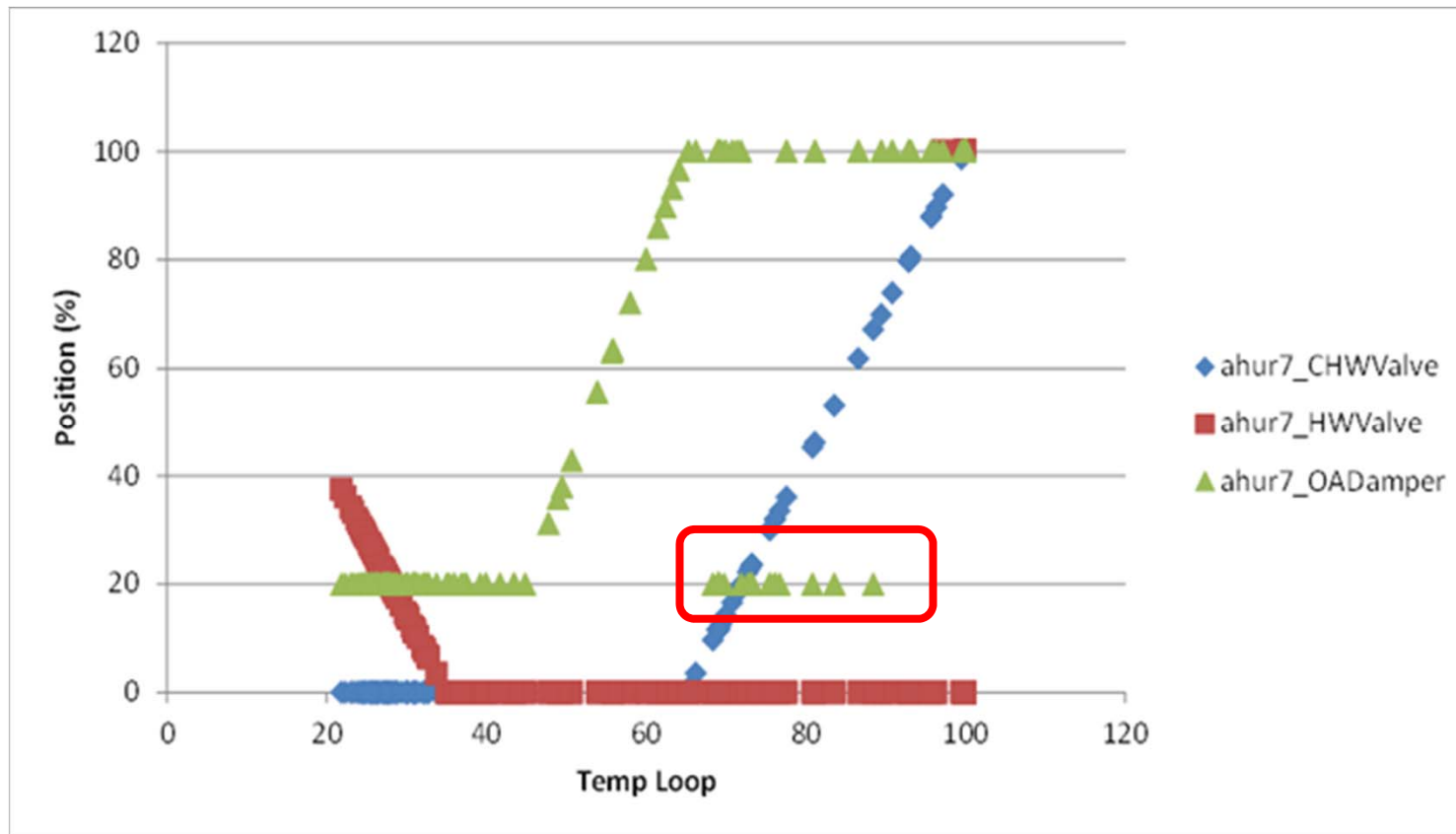
Methodology

→ Implementation stage

- Structured and frequent feedback
- Continuous monitoring and verification
- Handover, training and tuning plans
- Register of issues



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09-Jun-11	10-Jun-11	11-Jun-11	12-Jun-11	13-Jun-11	14-Jun-11	15-Jun-11	16-Jun-11	17-Jun-11	18-Jun-11	19-Jun-11	20-Jun-11	21-Jun-11	22-Jun-11	23-Jun-11	24-Jun-11	25-Jun-11
		Public Holiday											Integration testing Doc review 		Lock-up and airtight 	
	<div style="border: 1px solid black; padding: 5px;"> <p>CREMS & STCP sensor calibration</p> <p style="background-color: #5cb85c; color: white; padding: 2px;">100% complete</p> </div>												<div style="border: 1px solid black; padding: 5px;"> <p>DCentre Integration Tests Test Results - filed correctly</p> </div>	<div style="border: 1px solid black; padding: 5px;"> <p>BMS Point to point testing/ logic</p> <p style="background-color: #5cb85c; color: white; padding: 2px;">100% complete</p> </div>	<div style="border: 1px solid black; padding: 5px;"> <p>BMS Point to point testing/ logic</p> <p style="background-color: #5cb85c; color: white; padding: 2px;">100% complete</p> </div>	
	<div style="border: 1px solid black; padding: 5px;"> <p>CREMS Panel Commissioning Records submitted</p> <p style="background-color: #5cb85c; color: white; padding: 2px;">Test results ready for review</p> </div>				<div style="border: 1px solid black; padding: 5px;"> <p>All Failure Modes - testing 3pm - 5pm</p> <p style="background-color: #5cb85c; color: white; padding: 2px;">100% complete</p> </div>	<div style="border: 1px solid black; padding: 5px;"> <p>All Failure Modes - Data Centre reporting system All day</p> <p style="background-color: #5cb85c; color: white; padding: 2px;">90% - verify power supplier</p> </div>						<div style="border: 1px solid black; padding: 5px;"> <p>All failure tests Commissioning Records Submitted and filed correctly</p> </div>				



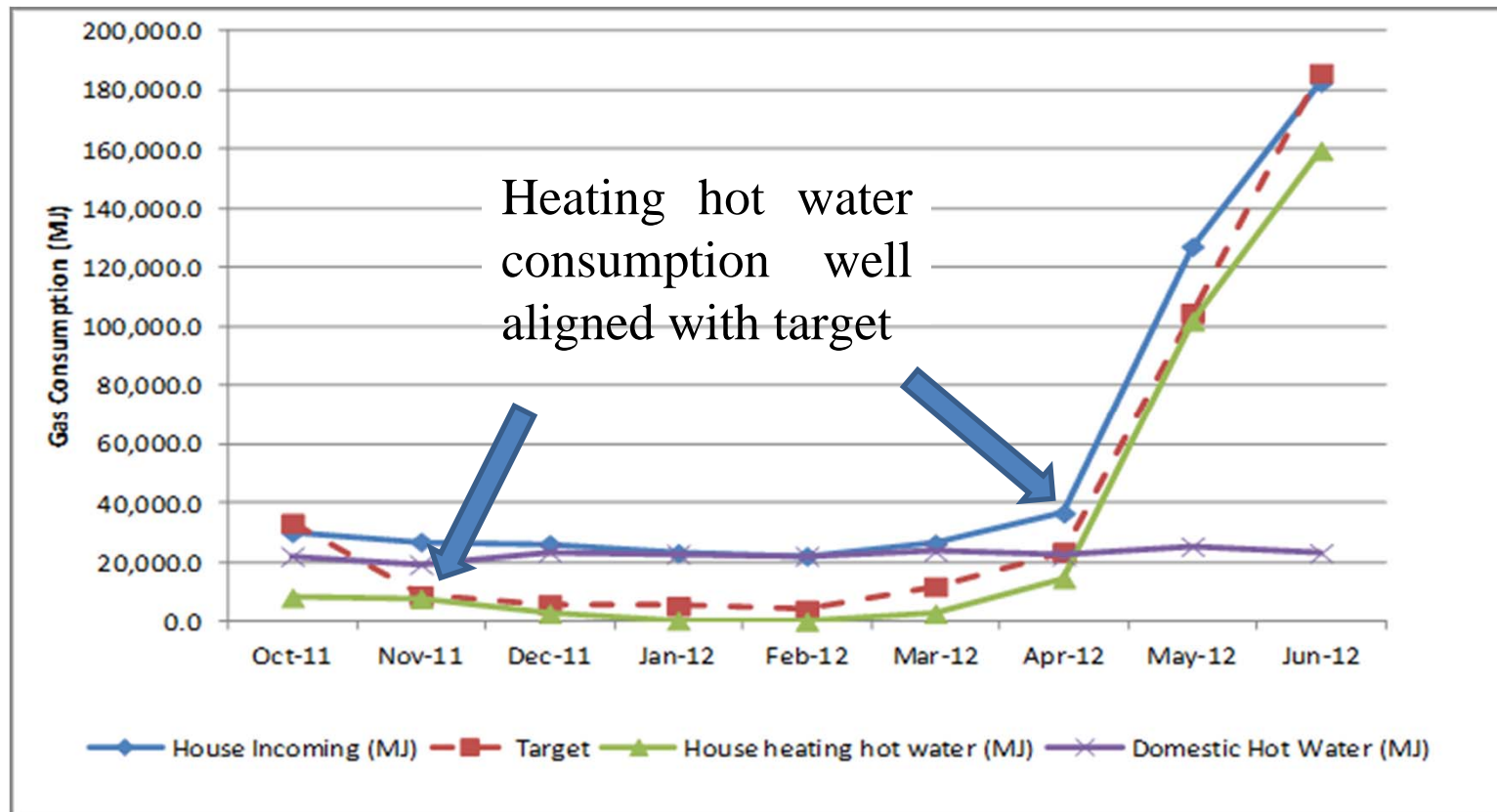
Trend log confirming AHU response to temperature loop (Moffitt, 2011)



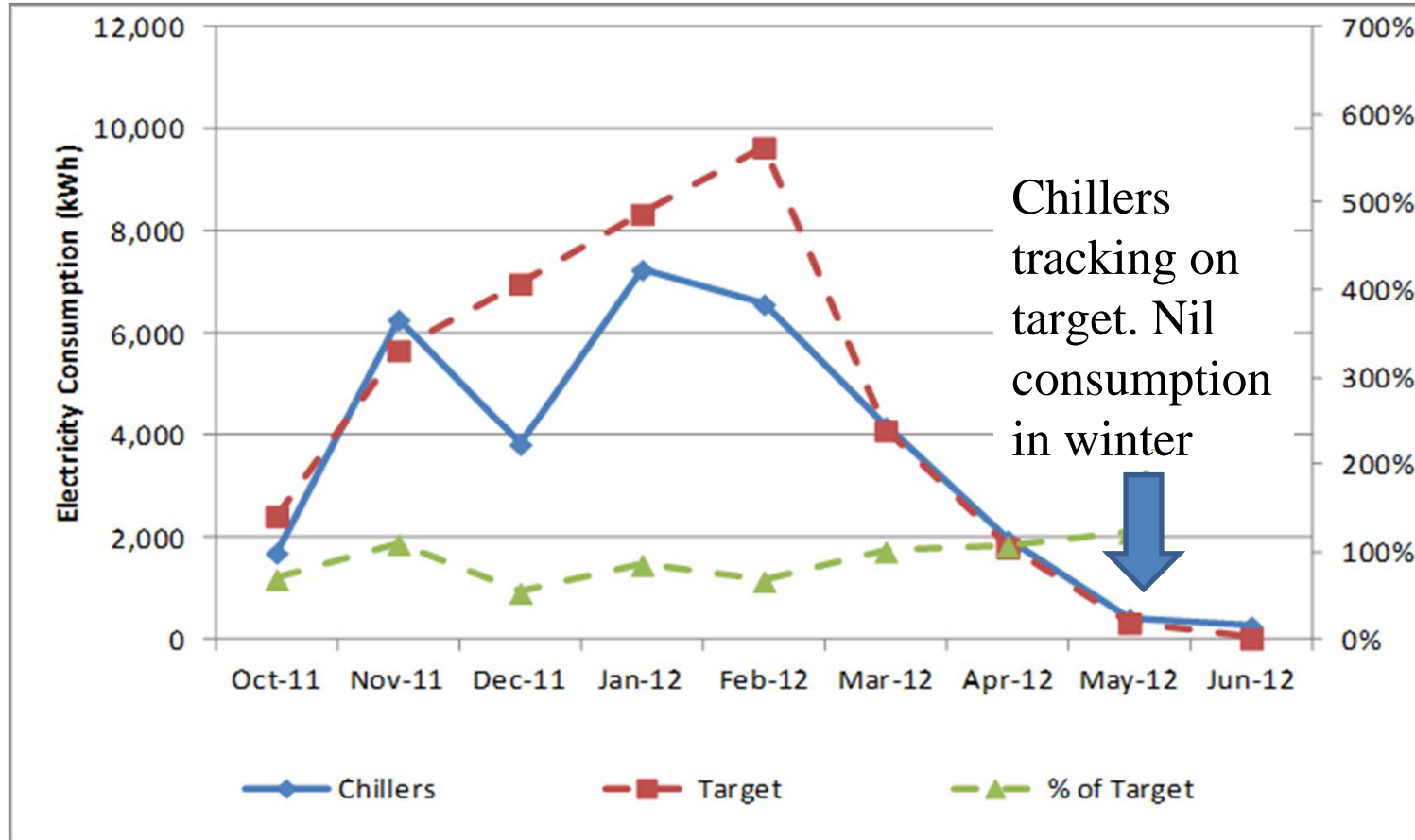
Methodology

→ Tuning stage

- As-builts, O&M Manuals and deliver training
- Engage with Building manager and maintainers
- Leadership of tuning and monitoring activities
- “Close out” issues identified during implementation stage



Trend log of Base Building gas consumption – against target (Moffitt, Ardren, 2012)



**Trend log of Base Building Chiller energy consumption
(Moffitt, Ardren, 2012)**



Verification against Soft Landings

Item	Framework and core principle	Applied Yes/No	Effectiveness
1	Adopt the entire Soft Landings process from commencement. Be explicit in implementation through all 5 stages	No	Our observation is that it is <u>essential</u> to be brought in to play <u>before commissioning planning</u> begins. Earlier is preferable, but maybe not as critical
2	Provide leadership and have champions for Client and Contractor. Engender trust and open/honest collaboration	Yes	Clear <u>leadership definitely helped</u> the team embrace and focus on performance outcomes. While there was a bit of a “contractual” mindset overshadowing completion, in terms of demonstrating operation of systems, all parties had a “ <u>no blame</u> ” attitude and “ <u>pulled together</u> ” to make sure it all worked correctly and efficiently



Verification against Soft Landings

3	<p>Set roles and responsibilities for all stages and ensure continuity.</p> <p>Active participation of client/owner and occupant representative</p>	Yes	<p>Unclear role definitions resulted in a lack of ownership of outcomes</p> <p>As leadership was established, focus on outcomes improved dramatically.</p> <p>The same leadership continued throughout</p> <p><u>Continuity of performance intent was essential from construction to occupation and operations</u></p>
4	<p>Ensure continuity of Soft Landings thread throughout the entire project</p>	No	<p>As noted above, a <u>successful outcome</u> has been achieved, <u>even though</u> the initial stages of the project <u>did not focus on the performance outcomes</u></p> <p>Observations indicate that person nominated to be responsible for carrying the <u>continuity of intent through from one stage to the next.</u></p>



Verification against Soft Landings

5	Commitment to post Practical Completion “aftercare” for 3 years with continuous feedback in place	Yes	<p>Has proven to be <u>critical to the achievement of the target performance</u></p> <p>Structured tuning and regular measurement / reporting against targets</p> <p>Remedial actions done in a time</p>
6	Share risk and responsibility in a collaborative “no blame” approach	Yes	<p>Since there was no contractual obligation for the construction team to achieve the performance outcomes, sharing of risk was practiced.</p> <p>[This “no blame” mindset definitely <u>contributed to the willingness of parties to contribute and collaborate.</u></p>



Verification against Soft Landings

7	Use feedback and surveys to inform design	Yes	<p><u>Feedback and contribution of ideas and experience from previous projects had a big role to play in the success of this project.</u></p> <p><u>Occupant observations and feedback have had significant input into the resolution of issues and identification of energy efficiency opportunities</u></p> <p>Lack of participation by the design engineers, has prevented them from incorporating in future designs.</p>
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Verification against Soft Landings

8	Focus on operational outcomes in-use and refine targets	Yes	<p>The <u>continuous focus</u> and attention to <u>in-use performance outcomes</u> has unquestionably <u>contributed to the success of the outcomes to date.</u></p> <p><u>Regular tracking and monitoring of energy use against target</u> has been <u>essential in maintaining focus.</u></p> <p>Targets will be reviewed and refined in next quarter</p>
9	Involvement of Building Manager and maintenance crew	Yes	<p><u>Early involvement of the Building manager and maintenance crews, prior to commissioning</u> provided <u>substantial value to the process.</u></p>



Verification against Soft Landings

10	Involve end-users in all stages of the project	Yes	<p><u>Early involvement ensured that the occupants were able to operate the building efficiently in record time.</u></p> <p>A Building Users guide was developed from the perspective of occupants. Customised “<u>Quick reference</u>” <u>cheat sheets</u> were produced and placed above each piece of equipment.</p> <p><u>Direct feedback from occupants, has been crucial in the identification of efficiency opportunities in the work spaces</u></p>
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Verification against Soft Landings

11	Set realistic performance objectives	Yes	<p>In Australia, the <u>NABERS</u> rating scheme provides a <u>realistic industry benchmark</u>. This allows for the identification of achievable performance goals.</p> <p>All <u>monitoring and measurement</u> is carried out <u>following strict protocols</u> against these standard benchmarks.</p>
12	Communication and information sharing between all parties over each stage	Yes	<p>Regular and <u>open communication</u> in terms of expected outcomes and required activities <u>played a major part</u> in the finalisation of the commissioning and handover processes.</p> <p>During the latter part of the 12 months of “aftercare” to date, communication has <u>diminished</u>—performance improvements are lagging behind.</p>



Conclusions

- ➔ Contrary to expectations of failure...
- ➔ delivered performance outcome that exceeds industry experiences and timelines.
- ➔ Soft Landings core principles have demonstrated best practice outcomes in a timely manner
- ➔ Additional practices
 - ➔ more structured in-depth analysis of system operations prior to hand-over
 - ➔ planning requirements for the tuning process
 - ➔ defining the Soft Landings lead role through-out all stages
 - ➔ Require active independent verification of planning and execution
 - ➔ define the scope and procurement services post 12 months DLP
 - ➔ define the need for post-occupancy training and coaching for occupants and maintainers



Questions?